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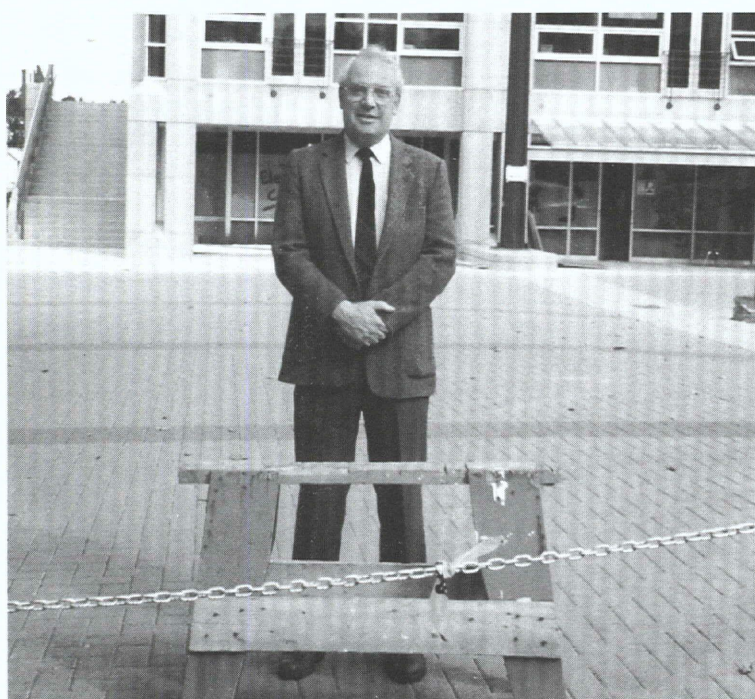
UPDATE

The mission of BCIT is to provide British Columbians with world-class, job-ready skills for career success.

VOLUME 3, ISSUE 1



SEPTEMBER 5, 1995



Gord McLean stands guard over Goard Way

Ruth Raymond photo

Something's afoot at the Campus Centre

With the opening of the new Campus Centre building on the Burnaby campus will come a new pedestrian plaza, as set out in the campus master plan.

"We've always envisioned the new Campus Centre as a focal point for the school," says president Brian Gillespie. "We wanted it to have a comfortable feel, which isn't possible if it's on a major thoroughfare."

Traffic that used to take Goard Way—the street running west to

east through the centre of campus—will be rerouted as it comes in from the main BCIT entrance on Willingdon Avenue.

Access to campus buildings will be by way of the perimeter roads: Smith Street, Carey Avenue, White Avenue, Roper Avenue and Kyle Street. Service vehicles will have limited access to Goard Way.

"Campuses are people places," says director of Safety and Security Gord McLean, who is

committed to making the campus more pedestrian-friendly.

"We've never really had a student centre that offers as much as this new building does," he says. "We expect it will get a lot of use from people on and off campus, certainly more than we've seen before. Increases in pedestrian traffic will be such that we cannot continue with Goard Way being the main east-west connector for vehicles."

—from Stephen Barrington

Wheel of Ideas rolls into effect



By now, you have received your Wheel of Ideas package, complete with suggestion form and brochure.

The Wheel of Ideas is a CostSmart committee initiative that provides an opportunity for students and employees of BCIT and the Student Association to present constructive suggestions that reduce costs or increase service and efficiency.

Ideas for improving a process or procedure are invited from individuals or groups. Each idea will be given full consideration and, if accepted, will be eligible for a cash award of up to \$25,000.

Suggestions do not have to be new or original but must result in the improvement of institute operations.

In addition, those whose suggestions have been adopted will be eligible for a chance to play for prizes on the Wheel of Ideas wheel. For each suggestion adopted, the name of the suggester will be placed on the wheel. Three or four times a year, or during special events, the wheel will be spun

to determine the winner of various prizes such as tickets to shows, sporting events or dinner.

How to get involved

The program is open to most BCIT employees (regular, auxiliary or retired), Student Association employees and students (full-time or part-time).

Although suggestions are welcomed from everyone, monetary awards will not be awarded to CostSmart committee members, Wheel of Ideas program members, senior executives, or members of the board of governors.

Past successes

Similar employee suggestion programs have been

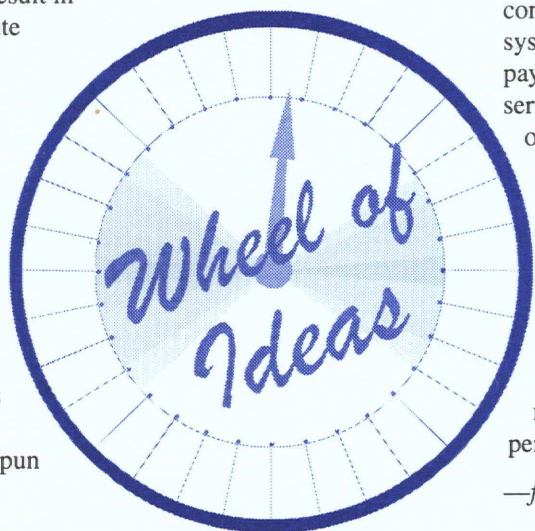
implemented in other areas, such as the provincial government. While BCIT's program is unique in its second-chance-to-win component, the basic idea of cash awards for suggestions has been used successfully elsewhere. Here are a few examples of provincial government employees whose suggestions netted them cash:

Bev Goulet received \$605.66 for a suggestion to use less expensive stationery when sending out anniversary and birthday greetings from the premier's office saved the government \$4037.76.

Lorrette Galego won \$15,000 for a suggestion that saved \$141,150. The idea entailed consolidating five separate filing systems into one and processing payments on a first-come-first-serve basis, resulting in savings on both interest costs and human resources.

Mike Dibblee has an extra \$3,450, thanks to his suggestion to use third class bulk rather than first class when mailing MSP physician and practitioner newsletters, saving \$23,000 per year.

—from Terry Milligan



Connecting students with employers

Jobsline is a 24-hour touch-tone telephone network connecting BCIT students with employers throughout B.C., Canada and the world.

All registered BCIT students, alumni and part-time students

have access to Jobsline, around the clock.

To use the Jobsline, students get a password from Employment Placement Services (EPS), then call (604) 432-WORK (9675) to access information. Employers

should call EPS for a pass code, then can place their ad directly on the system by calling (604) 432-JOBS (5627). There will be a \$20 fee for employers using this service.

—Employee Placement Services



New chair predicts challenge

On June 27, the BCIT board of governors elected Dr. Arun Garg as chair for the coming year. Garg succeeds Wynne Powell, who completed his term as chair in late June.

"There will be challenges ahead, but there will be opportunities too," says Garg, who began his own training in organic chemistry in his native India before earning PhD and Doctor of Medicine degrees in Canada.

"Funding and changes in the funding process are going to be big issues," he says. "We as a board will have to look at ways to ensure that the high quality of training continues so BCIT remains a premier institute."

A longtime leader in the medical community, Garg has been active on both the provincial and national level, and has been a director of the Canadian Medical Association, as well as the B.C. Medical Association.

President of the BCMA from 1993 to 1994, he's director of biochemistry laboratories at Royal Columbian Hospital and a partner of Dr. C.J. Coady Associates.

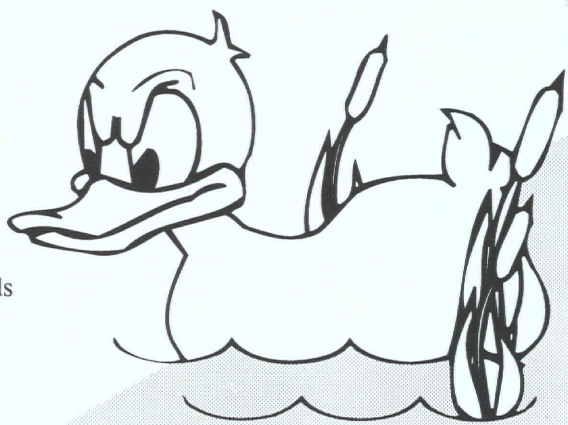
—from Stephen Barrington

Time again for barbecued quackers

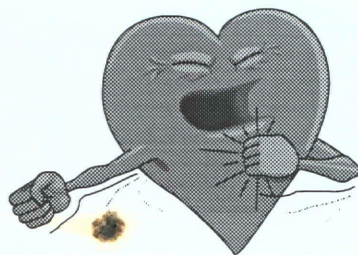
Yes, it's that time again—the ducky event you've all been waiting for! This year's Quack-a-thon will take place on Wednesday, Sept. 27, along with the annual staff appreciation barbecue.

The much-sought-after prize for best team costume could be yours if you start planning now!

Early bird registration is open, so if your department wants to take flight and join the birds of a feather who flock to this yearly event, call Gloria Katnick at 8792.



Health issues popular



The August Lunch and Learn session was a viewing of the KCTS production of A Woman's Health. This video presentation covered health issues such as throat and lung cancers, heart disease, osteoporosis, clinical depression, abuse and breast cancer.

While summer attendance was low, the question and answer period with facilitator Dr. Hurst was lively and informative.

The topic of health issues appears to be a popular one, and we've been asked to consider doing more of this type of session in the future.

Anyone interested in borrowing the video A Woman's Health is welcome to contact the Human Resources department.

—from Sarah McKee-Wright

Editorial

This year, fall will bring some changes to Update. Our aim is to provide useful, timely information that you'll want to clip and stick on your wall, so we need to know what you want most in a staff newsletter. The next Update will contain a brief survey that will help us further focus our efforts. Meanwhile, here's a look at what we're up to.

Changes already underway:

- more information-at-a-glance boxes
- table of contents on the front page
- events to come on the back page
- bi-weekly format, with one additional monthly special edition
- on stands Tuesdays, rather than Mondays
- an opportunity for advertisers to purchase space
- more reader-friendly aids such as subheads and sidebars
- more staff news
- more participation from you, the readers

Field reporters needed

To reflect the interests and achievements of our family of campuses, we need your help. If each department had one person who could tap out a quick profs note to Update whenever news happens, the newsletter would be full of relevant, important news for the whole BCIT world.

News might be awards won, new courses developed, new initiatives, trade shows, student contests, or just plain good ideas. Sharing best practices through the newsletter is a great way to help one another do what we do better.

Staff news is another area where Update could use some help from the field. We all enjoy learning about our colleagues when they achieve distinctions, earn degrees, get married, perform a community service, appear in a play, or just about anything. If your ear is to the ground for these kinds of things, please share with Update.

Letters to the editor are welcomed and printed (subject to editing for taste, libel and brevity). I invite you to use Update as a forum for communication.

As Update editor, I am committed to producing a publication that will be interesting, informative and useful for the reader. With your help, I believe that we're on our way to an exciting year. Keep in touch.

—Ruth Raymond

Win with winning stories and tips!

Not only is Update soliciting your help as field reporters, but we are willing to put our money—or more accurately, our much-coveted BCIT merchandise—where our ink is.

For every news tip supplied, your name will go into a monthly draw for a BCIT pen or mug. Just think, you could have a whole set of handsome coffee mugs to impress your family—just keep sending those news tips in!

For aspiring writers, your stories are welcome. It's a good idea to check first, in case we already have a reporter covering the event or topic you wish to write about. Stories will be judged by a panel of experts, and a monthly winner will receive a BCIT umbrella or T-shirt. Stories should be no longer than 400 words, can be submitted by fax to (604) 435-0719, and are subject to editing.

Not only can you win great prizes, but winners will have their picture suitably displayed right here in the pages of Update. What could be more fun?

For more information on how you can participate in your newsletter, call Ruth Raymond at (604) 451-6900, or profs <rraymond>.

New procedure for fee waiver courses

Effective immediately, BCIT fee waiver courses will not be considered to be a taxable benefit if you and your manager feel that you meet the following Revenue Canada guidelines:

"Where the course for which fees were paid was undertaken on the employer's initiative and for the benefit of the employer rather than the employee."

Your manager must indicate that you meet the above-noted

Revenue Canada criteria on your fee waiver request and provide a cost centre for the course to be charged to, as the department must then cover the cost of the course fee. This new procedure will ensure that you do not receive a T4A tax form for such courses.

—from Human Resources

Alumni Association elects new board

The BCIT Alumni Association is pleased to announce the 1995/96 board of directors:

Guy Steeves, president (Marketing Management '89)

Bob Wells, past president (Admin. Management '73)

Bill MacPherson, vice president (Mechanical Systems '91/ Business Admin. '88)

Derek Bell, secretary (Civil & Structural '92)

Peter Broerken, treasurer (Financial Management '86/ Agriculture Management '83)

Directors

Doug Armella (Marketing Management '95)

Lyman Chui (Environmental Health '82)

Jennifer Comyns (Tourism '91)

Lori De Cou (Marketing '90)

Eileen Fitzpatrick (Marketing/Sales '95)

Chris Korczak (Marketing/Small Business Development '94)

Jollean McFarlen (Marketing '80)

Peter Odynsky (Marketing/Advertising)

Judy L. Whitehouse (Human Resources '92)



Bookstore relocates at heart of campus

The BCIT bookstore settled into its new location in the Campus Centre on Aug. 8—on time and on budget.

Not only has the location changed, but bookstore patrons will find more selection than previously available. "We have more shelf space, so we can stock a wider array of reference books than before," says Michael Stewart, bookstore manager.

As well as expanding the reference book base, the bookstore now offers an excellent trades section. "We want to encourage more business from the trades students," says Stewart. "It used to be that a student would come in for their welding book, then we'd never see them again. Now that we're in the heart of the campus, I think that will change."

The emphasis remains on providing useful materials. There are no Garfield calendars, just shelves of what Stewart calls "books for the real world."

Being a source of useful materials for the campus community is also a source of satisfaction for bookstore staff. "I love to hand a customer a book and hear them say, 'Thanks—that's just what I need.' We're giving them what they need for their work, and that's very satisfying," says Stewart.

Technology yields service

In addition to a broader base of books and materials, the bookstore has improved its customer service.

"A college store has to be more than a depository of shelves and books; it must be a 'player' on campus, an essential part of the process. Without the goal of continuous improvement in customer service, there's no point in enhancing the systems," he says.

"We're committed to using technology to improve our service," he adds. "We've been using e-mail to market our services for about 10 years, and we're the first bookstore that I'm aware of to advertise a generic Internet ID for off-campus customers. We were also the first college store in B.C. to offer Interac payment; in fact, we offered it before Safeway and the department stores. Now we're also offering the option of paying by American Express."

Besides convenient methods of payment, the store offers enhanced phone service. "Our



Bookstore staff gears up for September

Bert Schendel photo

New for September:

- ◆ New location in Campus Centre
- ◆ More reference books
- ◆ More trades books and materials
- ◆ Colour-coded easy-to-find displays
- ◆ Enhanced service
- ◆ Payment by American Express
- ◆ Cool Amex T-shirts for \$50 American Express purchases during September
- ◆ Periodic prize draws during September
- ◆ Grand prize of \$200 gift certificate for one lucky student in September
- ◆ Great atmosphere—check it out!

companion wireless phones let us take more phone calls while we're working on the sales floor," he explains.

"We also have new and improved fixtures for displaying our merchandise," says Stewart. "In our other store, we had 29 different types of book shelving. Now we have two. It makes planning a lot easier; you know where the books are going to fit."

Making the deadline

Opening on time required enormous effort on the part of all bookstore staff. "It was mind-boggling," says Stewart.

"Bob McKenzie did an incredible job as liaison with the vendors, Purchasing and Physical Plant. Our staff rejigged their vacation schedules and all pitched in to help get the project completed in the short time we had."

That short time was a matter of a two-week window of

opportunity when there were no new classes starting. "We were running the old store and preparing the new one at the same time," says Stewart. "It was an amazing challenge."

The team effort also received outside support from such areas as the telephone group, Print Services, Custodial, and Computer Resources. "The list of people to thank is long—we certainly didn't do it all by ourselves," concludes Stewart.

—from Ruth Raymond

Drop by the bookstore open house

Students, faculty and staff are invited to join in the festivities as the bookstore holds its open house on Wednesday, Sept. 13 from 1400 to 1600. There will be prizes and surprises, so be sure to drop by. The bookstore entrance is around the corner, north of the Campus Centre main entrance.

Kids busy at Science & Tech Showcase

Kids of all ages will find a terrific variety of hands-on activities at next month's Science and Technology Showcase at Eaton Centre Metrotown.

The Math and Magic area will be full of excited mathematicians-in-the-making, creating three-dimensional shapes from drinking straws, ice cream sticks, paper cups, tissue, wood and other fun stuff.

Back by popular demand is the Holo-Tunnel, from the SFU Physics department, where visitors can choose a design, then use a laser to make their own hologram to take home.

At the City of Burnaby display, firefighters will be on hand to demonstrate how technology helps them fight fires more efficiently and more safely than ever. Other exhibits will feature how submarines are built, computerized fitness testing, robots and much more, with more than two dozen exhibits, there will be something for everyone.

The Burnaby Science and Technology Showcase will take place throughout Eaton Centre Metrotown during mall hours on Saturday, Oct. 14 and Sunday Oct. 15.

—from Ann Charlton



Invest in Your Future! DISCOVER...

British Columbia's Seventh Annual Science & Technology Week will take place October 13-22, 1995.

This year, plan to "Invest in Your Future! Discover..."

SCIENCE & TECHNOLOGY WEEK '95



Win with PAWWS

To thank all our loyal readers and encourage new readers, the writers of PAWWS are starting a monthly draw for prizes. Each prize will relate to a previous PAWWS article, and to make winning as easy as possible, there are two ways to enter:

1. Leave your name, local and answer to the question on voice mail (6991)

PAWWS

(Personal and Workplace Wellness and Safety)

2. Send your name, local and answer to Gloria Katnick SE16

Your entry must be submitted the same week that the PAWWS article is published. The lucky winner will be selected by collecting all the correct answers and drawing one name. There will be no limit on the number of times one person can win, but you can only enter once per draw.

This week's PAWWS quiz question is:

Name one topic that has been covered in PAWWS articles over the last year.

September's prize is a three-day, one-person food-water-survival support kit.

Finance department makes a move

The reception counter is now accessed inside a door on your left, in the same hallway just a few feet further down the wall from the original location.

There is now an after-hours mail slot beside the door to the reception counter.

All inquiries for the payroll, revenue and financial accounting areas must be made at the reception counter, rather than walking directly into the department.

The accounts payable director's office, Sandy Watson, and Budget offices are located in rooms 107 - 109 which are in the

same area that Accounts Payable and A/V were originally located in—again, just a few feet further down the hall.



Ruth Raymond photo

BCIT Events to Come

Wednesday, Sept. 6

- The Student Association, with Recreation & Athletics, present a barbecue and band at the Campus Square from 1130 to 1430. Only \$2 gets you a burger and soft drink.

Thursday, Sept. 7

- C-FOX Radio will broadcast their morning show from the old Student Activity Centre from 0600 to 1000. Come meet Larry and Willy.

Wednesday, Sept. 13

- Z95.3 FM will be on campus, along with members of the BC Lions. Drop by the field behind the gym from 1130 to 1430.

Thursday, Sept. 14

- BCIT's Take Pride group will hold their first meeting of the year. Call Mark at 8964 for time and location.

Wednesday, Sept. 20

- Shinerama
Wear your scuffed shoes and help the Student Association raise money to combat cystic fibrosis.
- Learning Resource Unit workshops:
- Tools for Teaching
- Obtaining Feedback from Small Groups to Improve Teaching workshop
Call 8927 to register.

Thursday, Sept. 21

- Learning Resource Unit repeats Obtaining Feedback workshop
Call 8927 to register.

Sunday, Sept. 24

- Walk for AIDS. Call Anna-Lisa at 8549 or Gordon at 6922 to join the BCIT team.

Wednesday, Sept. 27

- Annual Quack-a-thon and all-staff barbecue at the playing field
- Recreation & Athletic Services will hold a 2.5 km Fun Run from 1100 to 1330 at the BCIT field. The \$8 fee includes a colourful T-shirt.

Enviro Tip



Carpool to BCIT using the Easy Rider database system in SW1 Security office.

For more information on this week's environmental topic, call 8288 (option 2).

STAFF PROFILE

Going golfing after 30 years of service

Sitting in Don Eklof's office, it's apparent that he's a man with varied interests. A few vehicle parts grace the floor and other surfaces, and thick manuals and binders overflow the Heavy Duty Equipment chief instructor's bookshelves and desk surface. Half of one wall is covered with a full year's calendar and scheduling for staff and classes. Directly across from that are three colourful drawings, lovingly created by Eklof's 12-year-old granddaughter and five-year-old grandson. Pink swans glide gracefully by on the computer's screen saver. Another calendar has the birthday of every department staff member clearly marked, along with large Xs on each day leading up to Eklof's retirement date.

"I'm looking forward to retirement," he says. "But after 30 years here, I'm really going to miss the people. I've worked with this staff every day, and we celebrate special occasions together—it's not like leaving a job where nobody knows you."

Over his 30 years at BCIT, Eklof has seen a lot of change. As an instructor in the Heavy Duty Equipment trade, he was here when the institute was the B.C. Vocational School and then the Pacific Vocational Institute. And



Don Eklof looks forward to his retirement

Karen McDonald photo

while technology has advanced dramatically, he feels the important things are still the same as the day he started teaching.

"You still jack up a machine the same way, you still get students with the same questions, basically the same needs," he says philosophically. He

acknowledges that one big change has been his salary level—his initial pay was \$550 per month.

As an instructor, he says the high point has been working with the students, taking on a new group as a challenge each semester. His patience is obvious on a tour of the Heavy Equipment facility,

making the highly specialized work done on transports and buses understandable to this reporter—someone who finds adding gas and oil to her own car a technical challenge.

The level of responsibility program graduates undertake is emphasized by a fatal accident the previous evening in North Vancouver, involving a transport with faulty brakes. Eklof notes that proper inspection and maintenance of that vehicle could have prevented the tragedy.

Outside of teaching, Eklof says the most memorable moments he's had at BCIT have come from being a three-time winner of the School of Trades Training annual golf tournament, the Gordon Bradbury Classic. He proudly displays the trophy bearing his team's names for the years 1977, 1982 and 1994.

As for regrets, he says he has only one: "I wish my team had won the golf tournament this year and gone out as champions."

Golf will likely take up a lot of Eklof's time once he's retired. "My wife and I are buying a golf cart and will decide what else to do with our time while we're on the course," he laughs.

—from Karen McDonald

Staff News

Appointments

Keith Errington has been appointed as the associate dean for Renewable Resources and Process Technologies for the period of July 1 to Dec. 31. He will be located in SW1 2535.

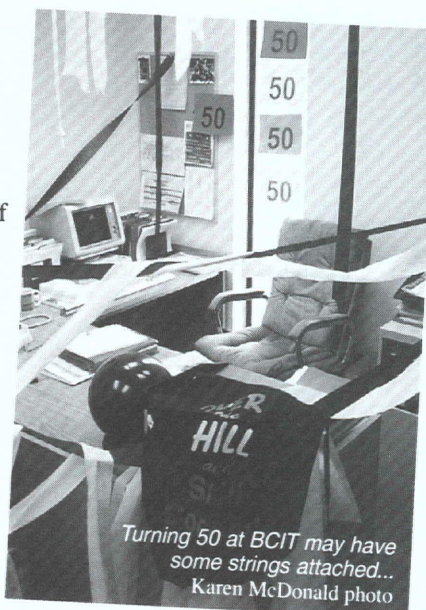
Sharon Smith has joined BCIT as manager of the NOW project, one of six pilot projects sponsored by the provincial government to provide income assistance recipients with training and job placement.

Smith brings to BCIT her experience as project manager of a reemployment training program for mature workers for the Immigrant Services Society.

John Wong has been appointed manager, Planning & Construction in the Physical Plant department. Since joining BCIT in 1989, Wong has held positions as a project coordinator and for the past two years as project administrator.

Congratulations

Ron Evans has reached the half-century mark, and was treated to a small, dignified celebration in his office. Tasteful decorations included a walker and many metres of streamers that looked



suspiciously like bathroom tissue. Wearing the trademark cardigan that earned him the nickname "Mr. Rogers," Evans was eager to get his office back in order—but not before Update could take this candid shot.

Rainy parade

BCIT was well represented at the Gay Pride Day parade, when staff members braved the rain to march and display a rainbow banner emblazoned with the BCIT logo. Congratulations to those who participated; it may have rained on our parade, but we had fun representing BCIT anyway.

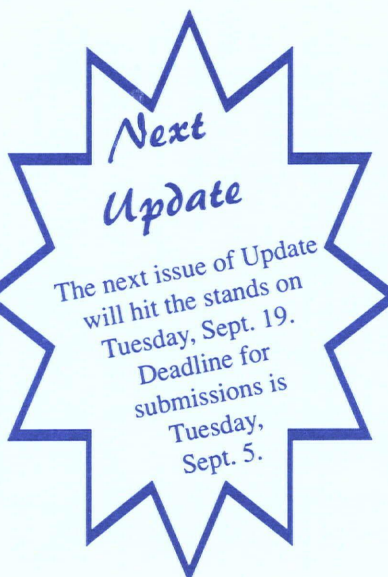
Classy finds

For sale: Mazda RX-7 bra and two stock wheels/tires (never used). Fits 1986-93 models. \$10 for all. Call Susan at 5157 or 543-8789.

For sale: Silver '84 Volvo GLE sedan with sunroof and air conditioning. Fully loaded and in excellent condition. \$5,500 o.b.o. Call 784-3039

Chatty bird: Must sell friendly, talking 2 1/2-year-old Moluccan cockatoo. Cage and accessories available. Call 451-9880.

Lost! Has anyone seen a package (12x12x18) addressed to Peter Thomson, Technology Centre? This important package from Hubbell Inc. was delivered to BCIT late in May, but never reached the Technology Centre. Call 8761 if you can help.



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