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take note!

Management Breakfasts for 1998-99 at 0800 - 0930 Town Square A and B

September 30
October 30
December 16
January 27
March 10
April 21
June 2

Update Deadlines

The deadlines for submitting copy for Update will generally occur on the Monday 15 days prior to distribution, with some exceptions due to stat holidays, etc. Here are the deadlines for the next year. Don't forget to jot them down!

Edition	Deadline
Oct. 6	Sept. 21
Oct. 20	Oct. 2
Oct. 27	Oct. 9
Nov. 10	Oct. 26
Nov. 24	Nov. 9
Dec. 1	Nov. 16
Dec. 15	Nov. 30
Jan. 12	Dec. 15
Jan. 26	Jan. 11
Feb. 9	Jan. 25
Feb. 23	Feb. 8
March 2	Feb. 15
March 16	March 1
March 30	March 15
April 13	March 24
April 27	April 12
May 11	April 26
May 25	May 5
June 8	May 21
June 29	June 14

PROGRAM ADVISING SPECIAL EDITION

A day in the life of a program advisor

Although a program advisor's day may start out fairly structured, flexibility is key in responding to external and internal client needs. Four major functions take up an advisor's day, but often unexpected events lead to a gear shift and redirection on short notice.

The first portion of each day is spent returning phone requests to speak with an advisor that have come in the previous day. On average, 2,000 advising interviews are conducted by phone each month.

After calls have been returned, advisors conduct half-hour personal interviews throughout the day, averaging 365 interviews conducted each month.

Since July 1996, clients have been given the option of corresponding with advisors via e-mail. Each advisor now spends part of the day responding to more than 500 e-mail inquiries received each month.

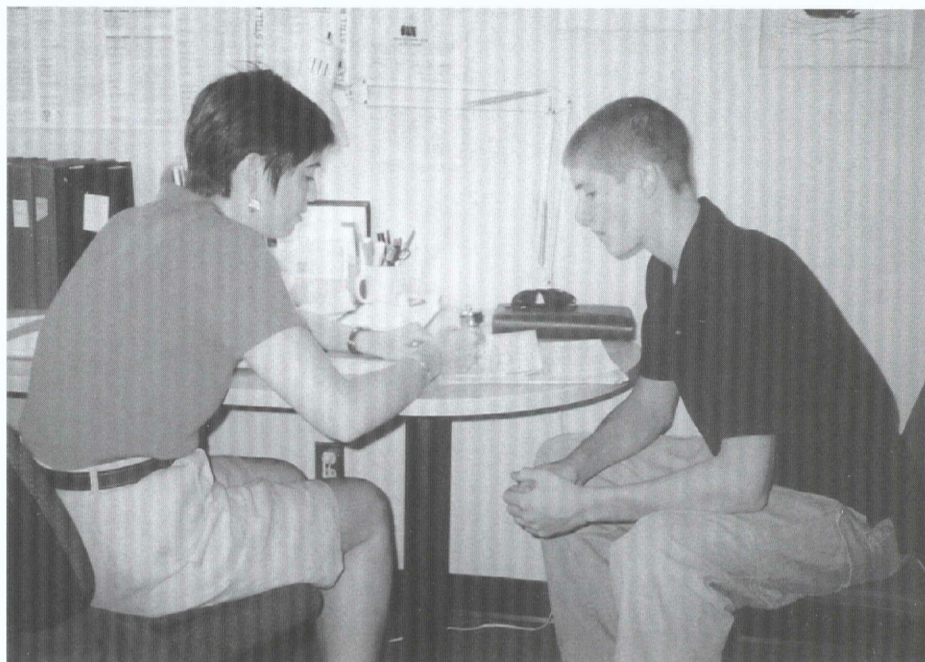
The Program Advising department's toll-free line is in operation four afternoons each week and receives approximately 300 calls monthly.

The focus of telephone, e-mail and in-person advising is on serving college/university students and graduates, people exploring career changes,

displaced workers requiring retraining, clients funded under special government initiatives, and high school students.

Program advisors assist prospective students in making sound education decisions by providing information on:

- BCIT courses and programs
 - Entrance requirements, prerequisite planning and upgrading strategies
 - Application and admissions processes
 - What to expect from the program
 - Job opportunities and job placement rates for BCIT graduates
 - Part-time studies courses and programs
 - Formalizing certificate programs and transfer credit agreements, and transfer credit agreements between BCIT and companies.
- Part of every advisor's day is spent playing detective: tracking down and clarifying information from program areas, service areas and external



Program Advisor Janeen Alliston provides sage advice.

agencies, in an effort to provide accurate and up-to-date information on programs, courses and services to clients.

In addition to those core duties, program advisors participate in Information Sessions held by many BCIT program areas throughout the year. In the 1997/98 academic year, advisors participated in 50 Information Sessions.

Most program advisors have other administrative duties including advising via the regular mail system, managing Institute publications inventories, responding to internal and external requests for publications, coordinating BCIT's participation in the

provincial high school liaison program and acting as the Advising representative in Institute Recruitment Review Group meetings. They also undertake special initiatives.

For example, advisors are coordinating and will be hosting a new Institute-wide High School Counselors Update day set for February 1999.

From late September through early February, two of six advisors in any given week are travelling around the province on a rotating basis, visiting high schools, colleges to promote and recruit for BCIT programs. Advisors also attend several career fairs throughout the province each year.

Leaders in metalworking make major donation

Two leading companies in the field of high-quality metalworking have donated \$125,000 worth of equipment to BCIT's machine shop.

Thomas Skinner and Son Ltd. and Haas Automation Inc. have donated 16 training simulators for computer-controlled machining, which keeps BCIT on the leading edge of the machining industry.

"Training on the latest equipment is vital for our students," said Kate Pelletier, associate dean of manufacturing and industrial/mechanical programs at BCIT. "That lets us ensure our graduates have the kind of skills needed to work in today's

competitive manufacturing industries."

Included in the donation is a sizable contribution toward the purchase of two computer-controlled metalworking machines.

"British Columbia machine shops are producing highly engineered parts for clients including Boeing, Raytheon, Spar Aerospace and others," says Rob Silins, marketing coordinator for Richmond-based equipment distributor Thomas Skinner. "That wouldn't be possible without a well-trained and well-equipped workforce."

— from Stephen Barrington



From left, John Spencer, CNC Machinist Instructor; President Brian Gillespie; Gene Hass, President, Haas automation Inc.; Paul Krainer, President; Thoms Skinner & Son Ltd.; and CNC Instructor Fred Shim.



Downtown Campus

United Way

A day of inspiration, "Repotting — Giving yourself and your roots room to grow", held on June 27, was a great success! Participants spent the day being inspired, motivated, and highly entertained by an impressive array of speakers, including Brock Tully and Greg Campeau.

The event raised \$1,450, which is being directed to the Vancouver Food Bank, via the United Way. Many thanks to our sponsors White Spot, Art Knapps, Blenz, Lingo and Boutique Blanche. This event will be duplicated in early 1999 — watch for it!

Real Food, Real Fashion for Real People

On Friday, September 25, The Bay and BCIT for the Food Bank present "Real Food, Real Fashion for Real People". This is the 2nd year for this exciting event held at the Downtown Campus. Tickets are \$25. Call Anne Glover at 412-7779 for more information.

New team members

Phillipa Dermott is our new Conference Coordinator, and Elsbeth Hill is our new Customer Service Rep in the registration department. Welcome to our team!

BCIT Overseas

Early this summer, Anne Glover participated in the European Workplace Development Conference, Nottingham University, England.

Campus News

Convocation — 53 graduates from the Automated Business Equipment Technician and Telecommunications Technician Programs convoked on June 25, 1998. 200 guests were in attendance as valedictorians Andre Svorinic (Automated Business Equipment Technician) and Angelo Bronamin (Telecommunications Technician), addressed their fellow graduates. Mike Wanstall, Chief Instructor, Electrical and Industrial Electronics, was Master of Ceremonies.

BCIT team wins gold at Odyssey of the Mind

A BCIT student team took top prize among 783 teams at an international problem-solving competition in late spring.

The six-member team, comprised of full and part-time BCIT students studying Business and Engineering programs, won its division at the world championships of Odyssey of the Mind, a U.S. education-oriented organization devoted to fostering creativity and problem-solving.

"It comes down to

teamwork," says team member Sarah Garriock, 22, a second-year Marketing Management student. "We have to work effectively in teams, take risks and accept other people's ideas to be successful."

"We've always required our students to work in teams, solving complex problems as part of their training," says president Brian Gillespie. "That's an important skill both on the job and in life."

— from Stephen Barrington



BCIT team members for Odyssey of the Mind were Sarah Garriock, Martha Garriock, Marilyn Adams, Mike Fox, Suzie Fox and Laura Gillingham.

Boeing 757 training takes flight in east

BCIT offers the only course of its kind not provided by Boeing or an airline.

BCIT has completed the first offering of its five-week, full-time Boeing 757 course

in Toronto for Royal Air Lines. The Institute now delivers the only approved course

Canada-wide — what's unique is that the training is usually delivered by Boeing or by an airline, rather than by a third party such as BCIT.

Instructors Bob Rorison, Gord Weir and Bill Scott delivered the new material, which trains aircraft maintenance engineers to certify an aircraft as 'fit for return to service' after maintenance. Canadian law requires this certification after any maintenance check or repair work is performed on large aircraft.

"To my knowledge, there is no other institute offering this level of 'type' technical training to industry," comments Dave Mitchell, Associate Dean of Aviation.

The industry designates courses in this kind of training by "type": in this case, the

"type" is a Boeing 757. Transport Canada requires an engineer to complete a "type" course before signing out the aircraft for flight.

Course development and accreditation included instructor training at an airline and at Boeing's Seattle Training Centre. Transport Canada inspected the course material, reviewed instructor qualifications and audited the training facilities.

"It puts BCIT in the same league with the carriers [the airlines] that normally deliver this type of training," Mitchell says.

Course assessments indicate that the students and the company are extremely pleased with the new product. BCIT is currently negotiating with Canada 3000 for a similar course to run in the fall.



Bob Rorison, BCIT instructor, with his class at the Lester B. Pearson International Airport in Toronto.

Board of Governors welcomes new members

The Board of Governors has five new members, as of July 31, 1998. We are pleased to announce the following five new appointments:

- Julia Blockberger** — President of Julia Blockberger Ltd.
- Shannon Cooper** — Conference Coordinator for Cantrav West (also Coordinator for BCIT Open House, 1996)
- David Podmore** — President and CEO for Greystone Real Estate Corp.
- Sandra Ford** — Director of the Prince George and District Labour Council
- Eleanor Jang** — Engineering Manager for BC TEL Advanced Communications

Also recently appointed are:

- Gordon Winter** — Director and former Vice-president Environment and Corporate Affairs for Mohawk Oil Co. Ltd.
- Shiv Garcha** — Financial Secretary for IWA Canada, Local 1-424

Reappointments:

- Earl Foxcroft, Arun Garg, Marian Meagher, Irma Mohammed, Paulette Seymour, Peter So and Kenneth Spencer**

Photos and more detailed bios will be published in a future edition of Update. (Photos were not available at press time).

New President's Advancement Council members

Joan A. Harrison, Partner, KPMG Management Consulting, and the Chair of BCIT President's Advancement Council, is pleased to announce the appointment of Martin D. Zlotnik and Roberta Beiser to the Council. The BCIT President's Advancement Council builds public and

private support to further BCIT's mission.

Martin D. Zlotnik is the director of Zlotnik, Lamb and Company Limited, an estate planning firm. He also serves as president of Georgian Court Hotel and Coast Vancouver Airport Hotel, as well as the

secretary treasurer of Citycore Development Corp. He is also co-chair of BCIT's Planned Giving Resource Team.

Roberta Beiser is the current president of Surrey Golf Course Ltd., and prior to that she was Vice President of the Vancouver Society for Business

and the Arts. She is on the Board of Directors for the YWCA, Vancouver Symphony Society, Kinsmen Rehabilitation Society, Vancouver General Hospital Foundation, and the National Ballet School. Roberta has an M.Ed. in Counselling Psychology and is a certified BC Registered Psychologist.

PROGRAM ADVISING SPECIAL EDITION

Around the province in 90 days



6:30 a.m. Sept. 21, 1998 — Three post-secondary liaison representatives load into a car, armed with eight boxes of publications and one suitcase each. The map is at the ready and the team assesses if there is time to grab takeout coffee and make it to Spuzzum Senior Secondary by 8:30 a.m. The 1998/99 liaison season has begun!

The BCSSCLP (British Columbia Secondary School and College Liaison Program) is a coordinated high school and college liaison program. BCIT, SFU, UBC and UVIC are full members of the program and share the responsibility of managing and planning the program each year. UNBC, OLA, Trinity Western University, Emily Carr Institute of Art & Design are associate members — they participate in some, but not all, of the annual visits. Most of B.C. Colleges participate in the school visits in their region.

The coordinated liaison program typically runs from the last week in September to February each year. In that time, representatives from the various post-secondary institutions will meet with students from more than 280 secondary schools and 14 colleges. The coordinated visit program spans the entire province, from Port Hardy to Sparwood and from White Rock to Fort St. John.

Program advisors provide the link between BCIT and high school students and their communities throughout the

province. During the 1997-98 liaison season, program advisors met with 10,899 prospective students. The direct result of the liaison efforts of the Program Advising department is an increased awareness of the educational opportunities offered by BCIT. The numbers show that our recruitment activities are paying off — both applications and enrolments are on the rise.

A typical liaison day is well on its way by 7:00 a.m. Travel time varies depending on the location of the school, and sessions correspond with the start of the school day. Program advisors conduct three 30-40 minute presentations in the morning, move on to another school for three more presentations then wind up the average day with a Counsellor's meeting. In usual circumstances, the day would end

here; however, during the liaison season, a program advisor's day is even longer. School visits are often scheduled in the evening, giving parents and other community members the chance to participate. At day's end, the program advisors head back to the hotel to rest up for the next long day.

If you think staying in hotels is glamorous, the program advisors may have another opinion. For example, on one visit, an advisor was surprised to find the key to her hotel room

door also opened the locks to all of the rooms in the hotel, which meant that every hotel guest had access to her room!

Once a mix-up with hotel reservations caused the hotel to be overbooked. One of the liaison team members stayed the night in the hotel's storage

closet — "stiff neck" was an understatement!

When visiting unknown parts of the province, navigation can be a challenge. The liaison team often depends on directions provided by people in the community. Sometimes those directions just don't make sense: on one occasion a team found themselves at the B.C./Alberta border when they were supposed to be in Golden, nearby.

The other challenge facing the liaison team is weather. The Castlegar Airport is notorious for getting fogged-in during the winter. Each year the liaison team consider themselves lucky if they get out of Castlegar without a delay. One year the liaison team was fogged in for two days!

The most rewarding aspect of participating in the coordinated liaison program is visiting the beautiful and diverse regions of our province. Meeting people from different communities and providing them with a service that might otherwise be out of reach makes the days and nights on the road worth it.

The numbers show that our recruitment activities are paying off — both applications and enrolments are on the rise.

kudos

"Thank you very much for your prompt responses to my questions. I've just finished an undergraduate degree and a Masters... and during that time, I've rarely found people as willing to help."

— from a prospective student, via e-mail.

"Recently, my high school was visited by representatives from many British Columbia colleges and universities. After attending a spirited and informative session hosted by a representative from BCIT, my interest was sparked and I immediately inquired for more information on programs offered by BCIT."

— from a Vancouver Island Secondary School Student

"I was able to participate in some of the teams' [other universities and college reps] presentations and was amazed by the comprehensiveness and economy of your sessions. You told much in a limited time. ...You seemed to anticipate student questions and supplied pertinent information at the right moment. You have provided an invaluable service and have represented the British Columbia Institute of Technology with dignity and warmth."

— from a Fraser Valley Secondary School Counsellor

"I scheduled an appointment with a program advisor and found the information provided was both comprehensive and helpful."

— from a prospective student interview on campus

"Even though most of the information is covered in the calendar and other pamphlets, it was great to have personal contact with someone and to have my questions answered."

— from a prospective student interview on campus

"I received a phone call from a program advisor who called me after receiving my correspondence to make sure I knew information was on its way, and to answer the questions I might have. Unparalleled service! Especially from a post-secondary institution! The phone call made me feel important and valued to BCIT."

— from a prospective student telephone interview

Plastics: an industry on the rise



Dave Gosling (shown making a die adjustment) turned down two other jobs to work at the Technology Centre at BCIT.

Last spring, program advisors met with Don Wilson in the Plastics department for a program update, including program developments, industry trends, student projects and a tour of the lab.

The Plastics program, now in its 10th year, supports an industry on the rise: more than 230 companies comprise the local boom. Later this year, BCIT introduces the first Plastics course to the Bachelor of Technology in Manufacturing.

Students from the plastics program have gone on to exciting careers in an industry with plenty of jobs. Others have gone on to further studies, such as Tom Ferenc, who has gone to Oxford to study Automotive Engineering, and Sarah Pendray, who will be studying Entrepreneurial Management at Royal Roads.

PROGRAM ADVISOR PROFILES



Debbie Saxby

Education: Teaching Certificate, SFU; Foundation Program in Management, SFU; Instructor Diploma, VCC (ongoing); Bachelor of Adult Education, UCFV (ongoing).

Years of Experience at BCIT: 19 years

Departments: Registrar's Office, Academic Studies, Canadian Job Strategies Unit, School of Business, Program Advising

"The team members in program advising all have the same goal in mind: to serve our internal and external clients in the most effective way we can."

Linda Becarra

Education: Administration Management Certificate, BCIT; Associate Degree, Douglas College; Bachelor of Arts in Psychology, SFU.

Years of Experience at BCIT: 20 years

Departments: Housing (PVI), Student Records, Program Advising

"I enjoy the marketing aspect and the people contact of my job. The highlight is when you know that the information you've given has inspired someone to pursue their career goals."



Katy Bobetsis

Education: Bachelor of Arts in Sociology, SFU; Diploma of Technology in Operations Management, BCIT.

Years of Experience at BCIT: 13 years

Departments: Library, Accounts Payable, Academic Studies, Cooperative Education, Special Projects, Program Advising

"The variety of work, constant changes and my colleagues are the features of my job that I really enjoy."

Raelene Christie

Coordinator, Program Advisors

Education: Bachelor of Arts in Sociology, Queens; Graduate Studies, Higher Education, UBC.

Years of Experience at BCIT: 20 years

Departments: President's Office, Student Services (PVI), Program Advising

"BCIT is always changing and growing...there is always something new to learn, both from BCIT and from our prospective students. Helping clients and making them aware of the opportunities BCIT can provide is such a rewarding part of our work."



PROGRAM ADVISOR PROFILES



Chikako Fong

Education: Bachelor of Arts in Sociology and Anthropology, SFU

Years of Experience at BCIT: 10 years

Departments: Library, Student Services, Program Advising

“I like the fast-paced nature of the office. It’s a challenge to keep up with all the new developments at the Institute.”

Chris Lloyd

Specializes in Business and Computing PTS Advising

Education: Diploma in Nursing, McKellar Hospital

Years of Experience at BCIT: 24 years

Departments: Student Services, Program Advising

“It’s the collaborative nature of working with the Part-time students that I love. They come directly from the workforce, so I’m always learning new things, too.”



Ann McNaughton

Specializes in Engineering and Trades PTS Programs Advising

Education: Diploma in Academic Advising, Douglas College

Years of Experience at BCIT: 22 years

Departments: Registrar’s Office (PVI), Student Services (Maple Ridge campus), Financial Aid and Awards (PVI), Housing (PVI), Program Advising

“What I like best about working in Program Advising is the variety of jobs that we do and interacting with our clients.”

Janeen Alliston

Education: Bachelor of Arts in General Studies, UBC

Years of Experience at BCIT: 3 years

Department: Program Advising

“What I like best about working in the Program Advising department is that it gives me the opportunity to promote an institution that has great things to offer and can provide people with opportunities that can make a difference in their lives.”



Sandra Zanatta

Specializes in Business and Computing PTS Advising

Education: Bachelor of Arts in Psychology, SFU

Years of Experience at BCIT: 9 years

Departments: Automotive Mechanics, Bookstore, Student Records, Registration, Program Advising

“Program Advising is a dynamic job. It’s challenging and fun to keep up with the new developments in industry.”

Advisor info comes from program areas

A program advisor's workplace spans from the office to the field.

Working for an educational institute, there is one thing we can be sure of — change!

Change affects every program area, and program advisors are purveyors of information. Our workplace spans from the office to the field, where we meet with high school and college students, counselors and the general public when we participate in organized events like Information Sessions and career and education fairs. We literally “talk up a storm” about BCIT and what it has to offer.

So where does the information come from? You! Program advisors frequently meet with program representatives to update information which includes changes and additions to prerequisites, industry trends and job placement. If you have had changes to your program that will effect future applicants, are developing a new program, or have student success stories to share, program advisors want to hear from you.

Often, a unique, humorous or interesting story is what helps bring the BCIT experience alive for our clients. If you would like to arrange for a visit, please call Raelene Christie at (604) 432-8440.



Program Advisor Katy Bobetsis at the Education and Career Fair, held at the Vancouver Trade and Convention Centre, February 12, 1998.

More tales from program advisors

Graduation

A program advisor received a visit from a former client who had been given assistance when applying to one of the BCIT's construction trades. He wanted to be sure she knew how very successful he had been in the program, and that he had just graduated.

Headhunted by Graduates

A recent BCIT business graduate telephoned the program advisor he'd had an interview with at the time of his initial inquiries to BCIT, before applying and becoming a student. He wondered if she would be interested in a new position. His company was looking for capable people with excellent customer service skills. However, the program advisor is still at BCIT, interviewing and helping prospective students.

kudos

Continued from page 3

“I am very grateful for the kindness, expertise and willingness to go the extra mile. It is people like this who make BCIT the great school that it is, and confirm my belief that this is where I would like my daughter to complete her education. With the Program Advisor's assistance, my daughter is considering a better course for her, I think. We left very happy...”

— from a high school teacher and mother of a prospective student from northern B.C.

Mixed bag of updates prep advisors for fall

Other recent program updates include:

- meeting with Sydney Scott-Hallum and Marnie Wright about the recently approved Bachelor of Technology in Management
- an overview of the new developments in Construction trade careers with Maureen Connolly and Wayne Hand from Building
- off-campus observations of 1998 Operations Management graduates presenting student projects to industry.

Inaugural journey in future for Engineer Officer Cadet program

A pre-summer trip to PMTC allowed program advisors to discuss the new Engineer Officer Cadet program in marine engineering.

The program trains students as ship's engineer officers responsible for the ship's main engines and other mechanical and electrical systems on the vessel.



Advisors take flight to Sea Island

At a May visit to the Sea Island aviation campus, program advisors received an update on program offerings, the latest information about the new Aircraft Mechanical Component Technician program and a tour of the hangar.

When asked about potential growth in the aviation industry, program instructors confidently replied, “Well, it's soaring...”!

How to reach a program advisor

Cut out and place near your telephone for easy access.

Registration and Information
(604) 434-1610

Toll-free within B.C.
1-800-667-0676
(Hours: Monday to Thursday, 1300 – 1600)

e-mail
services@bcit.bc.ca

Computing PTS for Would-be M.C.S.E. & A+ Technicians

In preparation from the new school year, program advisors met recently with Wendy Toh, program assistant in Computer Systems Technology.

Toh provided updates on the new Systems Support

Specialty program, the Microsoft Certified Systems Engineers and A+ Technician programs and the Software Systems Development program offered through Part-time Studies.

For more information about Program Advising please contact Raelene Christie, local 8440.

New Alumni Association President & Board

The BCIT Alumni Association is pleased to announce the election of Kazamir L. Falconbridge as Alumni President. Kazamir is a 1996 BCIT graduate of Civil and Structural Engineering Technology. He is employed with Marine Inspection Group at Westmar Consultants Inc. and is a member of ASTTBC.

President	Kazamir L. (Kaz) Falconbridge, Dipl.T., Civil & Structural '96
Past President	Bill Macpherson, Dipl.T., Mechanical Systems '91/ Business Admin. '88
Vice President	Scott W. Gray, Dipl.T., Broadcast '88
Secretary	Mary Kirkland, Dipl.T., Marketing Communications '96
Treasurer	Peter Broerken, Dipl.T., CA Biological Sciences '83
Director	Lori Decou, Dipl.T., Marketing '90
Director	Derek Bell, Dipl.T., Civil & Structural '92
Director	Peter DeSouza, Dipl.T., Marketing '97
Director	Jollean McFarlen, Dipl.T., Marketing '80
Director	Katie McCarron, Dipl.T., Admin. Mgmt - Human Resources '97
Director	Eileen Fitzpatrick, Dipl.T., Marketing - Professional '95
Director	Roman Torn, Dipl.T., International Trade '97
Director	Brian Brooke, Hospitality Administration '86
Director	Jeremy Tiffin, Marketing Small Business '97
Director	Kenneth Lee, Hospitality Administration '88
Ex-Officio Director	Gordon Farrell, Dipl.T., Financial Management '66
Ex-Officio Director	Guy Steeves, Dipl.T., Marketing '89
Ex-Officio Director	Peter Odynsky, Dipl.T., Marketing/Advertising '95
Development Office	Geraldine Dunnigan, Director of Development and Alumni Relations
Alumni Officer	Jennifer Ingham (on maternity leave) Mary Jane Tiede (Acting Alumni Officer)

Professional Development Workshops

Workshops are funded through the Instructional Development Fund established in 1989 through an agreement between BCIT and its Faculty and Staff Association. Any BCIT staff member may attend. To register, please call Karen at 432-8927, profs develop, or e-mail develop@bcit.bc.ca.

Using PowerPoint to Improve Teaching and Learning (Beginners)

Wed. Sept. 16, 0900 - 1100, SE6-106

This workshop uses a hands-on approach to introduce the basic concepts involved in designing overheads and handouts for classroom instruction. At the conclusion of this workshop, participants will be able to:

- create slides with text, bullets;
- select, move and resize objects;
- change text attributes;
- apply templates to overheads;
- apply design layout rules to overheads; and
- print outline, slides, notepages, and student handouts.

Facilitator: Michelle Kearns, Instructional Development Consultant, Learning Resources Unit

Prerequisites: Basic Windows knowledge and experience using a mouse. BCIT staff only. No charge.

Using PowerPoint to Improve Teaching and Learning (Intermediate)

Wed. Sept. 16, 1300 - 1500, SE6-106

You know the basics. Now focus on graphics and on-screen slide presentations such as:

- transitions,
- bullet animation, and
- slide show.

Facilitator: Michelle Kearns, Instructional Development Consultant, Learning Resources Unit

Prerequisites: Beginner course and/or practical experience with designing overheads and handouts using PowerPoint. BCIT staff only. No charge.

As this workshop is held in a computer lab, no food or beverages are allowed.

Coaching Skills

Wed. Sept. 23, 1200 - 1400, SE14-111

Coaching skills are essential professional skills not only for instructors teaching in workplace-based programs, distance education and on-line education courses, but are equally critical for today's classroom interactions. The Coaching Skills workshop gives instructors the opportunity to develop, refine and practice their coaching skills. The process of the workshop is experiential. Participants use role playing and problem-based simulations to examine the multifaceted role of the coach in an academic program. The content of the workshop explores the three stage coaching process and coaching skills for face-to-face, telephone and e-mail interactions.

At the conclusion of the workshop, participants can expect to be able to:

- discuss similarities and differences between the roles of the coach, mentor and tutor;
- discuss the key skills in a three-stage coaching process;
- experiment with essential coaching skills; and
- discuss the coaching session record.

Facilitator: Karen McCaughan, Instructional Development Consultant, Learning Resources Unit

Non BCIT: \$10.00 BCIT: no charge

Staff Service and Recognition

20 to 35 Year milestones to be celebrated.



The Annual Staff Service and Recognition dinner will be held on Thursday, October 1 to recognize BCIT employees who have reached 20 to 35 years of service in 1998.

The following employees have reached either 20, 25, 30 or 35 years of service at BCIT in 1998. If you should be on this list, or know of anyone who should be, please contact the Special Events office at (604) 432-8398 as soon as possible.

Congratulations to:

NAME		YEARS
Don Becker	Welding	35 years
Kresho Frankich	Geomatics	30 years
Beverley Alder	Basic Health Sciences	30 years
Udo Bottcher	Electronic Engineering	30 years
Keith Errington	Geomatics	30 years
Ralph Hargreaves	Biotechnology	30 years
Vic Martens	Biological Sciences	30 years
Lynn Meredith	Advanced Nursing	30 years
Murray Sharp	Management Systems	30 years
Norma Smith	Medical Radiography	30 years
Eric Sukkel	Welding	30 years
Bob Brett	Marketing Management	25 years
Kenneth Coleman	former Barbering Program	25 years
William Cooley	Communication	25 years
Larry Cox	Welding	25 years
James Curtis	Financial Management	25 years
Terry Fletcher	Transportation Training	25 years
Vincent Foley	Electrical (Trades)	25 years
Stu Gibbs	Counselling	25 years
Elaine Gibson	Learning Resources	25 years
Trudy Handel	Broadcast Communications	25 years
John Johnson	Campus Food Services	25 years
Tom Kozar	Heavy Duty	25 years
Juri Lilleniit	Electrical (Trades)	25 years
David McNeal	Communication	25 years
Miriam Quarin	Payroll	25 years
Fred Raadsheer	Automotive	25 years
Nelson Stromgren	Management Systems	25 years
Diane Wall	Accounts Payable	25 years
Richard Yates	Management Systems	25 years
Teodomiro Angeles	Electronics (Trades)	20 years
John Archibald	Custodial Services	20 years
Sherry Arnold	Print Shop	20 years
Carole Bailey	Admissions	20 years
Robert Brown	Civil & Structural	20 years
Paula Carlile	Development	20 years
Raelene Christie	Program Advising	20 years
Christopher Clark	Management Systems	20 years
Shirley Conder	Civil & Structural	20 years
Pamela Curtis	Academic Studies	20 years
D'Anne Davis	Management Systems	20 years
Carol Dion	Community Relations	20 years
Anna Dosen	Admissions	20 years
Ken Gill	AV Production	20 years
Anne Glover	Downtown Campus	20 years
Charles Greenwood	Physics	20 years
Rene Guerin	Building	20 years
Derek Hale	Building	20 years
Johane Imoo	Print Services	20 years
Laurence Jones	Management Systems	20 years
Robin Kinney	Petroleum	20 years
Earl LaBounty	Mechanical	20 years
Donald Mallory	Operations Management	20 years
Heather Mathieson	Electronic Technology	20 years
Richard McCallum	Financial Management	20 years
Donald McRae	Welding	20 years
Gil Moore	Physical Plant	20 years
Linda Nichols	Reference - Library	20 years
William Oaksford	Communication	20 years
Michelle Philippe	Registrar's Office	20 years
Shirley Reynolds	Chemistry	20 years
Rob Riskin	Broadcast Communications	20 years
Cathy Schweers	Financial Aid & Awards	20 years
Maureen Shippee	AV Services	20 years
Richard Smith	Curriculum Development	20 years
Chuck Spong	Operations Management	20 years
Sandra St.Amand	Downtown Campus	20 years
Lawrence Strong	Commercial Transport	20 years
Richard Tam	Chemistry	20 years
Karen Tong	Computer Resources	20 years
Carol Urquhart	Admissions	20 years

staff news

Master of his domain — Radio Instructor Randy Taylor has successfully completed his Masters degree in Communication (his thesis: Radio Networks and the Redefinition of Local Private Radio). Congratulations!

Overseas — Radio Assistant Instructor Rick Jonasson is once again instructing radio employees in two African countries, Lesotho and Malawi, on behalf of the Commonwealth Broadcast Association. Last fall, Rick spent some time in the Seychelles, and he's in Africa for a month this summer.

On loan — Gary Morrison's assistant Shannon Greke is being loaned full-time to United Way for the Fall. Her replacement is Sharon Hagenbuck, local 6895, e-mail shagenbu@bcit.bc.ca. Sharon returns to campus on December 7, 1998.

just for fun



Great truths about life children have learned

- No matter how hard you try, you can't baptize cats.
- When your mom is mad at your dad, don't let her brush your hair.
- If your sister hits you, don't hit her back. They always catch the second person.
- Never ask your 3-year old brother to hold a tomato.
- You can't trust dogs to watch your food.
- Don't sneeze when someone is cutting your hair.
- Puppies still have bad breath even after eating a tic tac.
- Never hold a dustbuster and a cat at the same time.
- You can't hide a piece of broccoli in a glass of milk.
- Don't wear polka-dot underwear under white shorts.
- It's hard to unlearn a bad word.
- It's easier to see the mistakes on someone else's paper.
- If you want a kitten, start out by asking for a horse.
- You can't start over just because you're losing the game.
- When you're dressed up like a princess, it's easier to act like one.
- One drop of black paint from the brush clouds the whole cup of water.
- You can't be everyone's best friend.
- A snow day is more fun than a vacation day.
- Say grace.
- If you want someone to listen to you, whisper it.

thanks

July 21, 1998

Dear Employees of BCIT,
Once again it is with gratitude that I send this brief note of thanks for your continued support of the Salvation Army through the United Way.

It is caring individuals like yourselves that enable us to feed hungry families, clothe and shelter the homeless, and support the unfortunate ones that have fallen by the wayside. God bless you and all your efforts.

Sincerely,
Martyn W. Goodger,
Community Relations and Development,
Salvation Army

classy finds

For rent — Beautiful 3 BR townhouse in SFU Hills. 1725 sq ft on three levels. Dishwasher, washer and dryer included. Renovated basement. Cobblestone patio. Secured parking and alarm system. N/S, no pets. Available Sept. 1. \$1200/month. Call Wayne at 450-5818 or 421-5106.

For sale — Vitamaster 6300 Treadmill. 3/4 HP 1.5-5.0 mph, auto elevation, electronic monitor, 14'x49' walking surface. Excellent condition. Call Katy at 8443 or 517-0118.

Wanted — Dog kennel for large dog. Call Michael at 8962.

The **BCIT Update** is published throughout the school year by the Community Relations department within External Affairs.

Ideas, tips, fax or written submissions should be forwarded to the editor by **the Monday, two weeks prior** to publication. The editor reserves the right to edit for brevity, libel and accuracy.

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Please recycle your BCIT Updates in the White Paper Recycling Bin



Shinerama gets in gear

The Student Association is pleased to announce plans for their fundraising drive to benefit Shinerama/United Way and the Cystic Fibrosis Foundation of Canada. These are:

- September 9 Barbecue in the Campus Square — \$3 for burger and pop
- September 11 Nuts 'n Bolts Kick-off Party in the Elephant — \$5 and \$7
- September 15 Barbecue in the Campus Square — \$3 for burger and pop
- September 16 Shinerama Day — Shining for \$\$\$
- September 16 Shinerama/United Way Charity Golf Tournament

The Charity Golf Tournament will be held at Mylora Golf Club on Wed, September 16. We ask that all golfers be at the Club by no later than 0745. There will be a barbecue immediately following the round. Cost is \$39 per player (\$34 for green fees and barbecue, and \$5 for CF donation). There will be lots of prizes for longest drives, male and female; closest to the pin, male and female; and putting competitions. To register, please call Lynn at 432-8600.

This year will be the best ever for Shinerama and United Way at BCIT. For further information, please call Stephen Miller or Rafael Atienza at 432-8600.

— from Stephen Miller



Is it something in the water?

Campus baby boom saw future grads born during summer; more to come this fall.



Jennifer Ingham's baby, Jessica

Here are BCIT's newborns, in order of appearance:

Lisa Losorelli, Admissions

Born: June 3
Sex: Boy
Weight: Almost 9 lbs
Name: Rafael

Loreen Martin, Health Sciences

Born: June 29
Sex: Boy
Weight: unavailable
Name: Scott Adam

Ann Lacey, Development Office

Born: June 29
Sex: Girl
Weight: 8 lbs, 6 oz
Name: Sarah

Arlene Santi, Health Sciences

Born: July 11
Sex: Girl
Weight: Almost 7 lbs
Name: Natalie Lucia Joan

Marianna Aussem, Financial Aid

Born: July 13
Sex: Girl
Weight: 6 lbs, 4 oz
Name: Nikolette Ferrari
Speedy 1 1/2 hour labour for this first time mom!

Jennifer Ingham, Development Office/Alumni

Born: August 5
Sex: Girl
Weight: 7 lbs, 8 1/2 oz
Name: Jessica Moran Josephine

Karen Tatham, Student Records

Due Date: August 23
Sex: Boy
Weight: 6 lbs, 12 oz
Name: Cole

Kal Sekhon, Bookstore

Born: August 29
Sex: Boy
Weight: 8 lbs, 6 1/2 oz
Name: Chaten Hamir

Three more babies, coming right up!

Michelle Morrison, Computer Resources

Due Date: Sept. 26

Janice Pontes, NOW Project

Due Date: Oct. 13

Lois Nightingale, Registrar's Office

Due Date: Dec. 8

Editorial Note

A word from your new, still-dazed, editor

Hello Everyone,

As a new member of the BCIT community, I would first like to say I am so pleased to be here. Everyone has been so friendly and helpful, I sometimes think I have accidentally stumbled upon a small town, instead of a leading edge educational institution. I have met so many people in these last few weeks, that I hope you will forgive me when, in my dazed confusion, I can't remember your names...

For those who are curious, I have a degree in Communciation from SFU, and have been working these past 7 years in publishing, marketing and communications for a number of private and not-for-profit companies and organizations, as well as several local publications. The last three years have been spent freelancing as a writer and designer.

I would also like to invite any and all of you to please call (or e-mail) me with any story ideas, comments or suggestions you may have. Update belongs to you and it is important that you find it useful, and enjoyable to read. My job is to produce a newsletter that you will look forward to reading. I would love to receive your feedback on the new design of this newsletter. Please jot down your comments on the form below and send them my way. (I welcome the savage critique!)

Finally, I would like to bid adieu to Crystal Sawyer, whom I am replacing, and wish her a wonderful journey. She has gone to explore Asia and Europe and we all wish her well. Many thanks for her help, as well, during my first week at BCIT. I would also like to introduce Harold Simons, who is replacing Sheila Reese (who is off to Ontario to support her husband Ed as he pursues his MBA). Harold is my cohort in Community Relations and will be a regular contributor to Update. He will also be working with many of you on BCIT's many publications.

Once again, I am glad to be here. I look forward to getting to know you.

Cheers,

Isabel Kolic

What do you say?

Please tell us who you are, and what you think of Update's "updated" new look?

NAME	DEPT	EMAIL
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What do you think of Update's redesign? Do you have any suggestions?

What type of stories would you like to see in Update?

Do you find Update useful? (i.e. Do you get the sort of information you need about BCIT and the people who work and study here?)

Is there anything we could be doing to make Update more useful or interesting for you?

Please fax your comments to 436-5762, attention Isabel, or e-mail ikolic@bcit.bc.ca. We look forward to hearing from you.